

HaystackID®

A Snapshot Overview

From Core Capabilities to CoreFlex®

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HAYSTACK®

Company Overview



HaystackID® is a leading provider of specialized data services that solve complex challenges across legal, compliance, regulatory, and cyber domains. We help law firms and corporate legal departments manage information effectively throughout the data lifecycle. Known for our innovation, precision, and commitment to security, HaystackID empowers legal teams to address **data gravity**, where information demands action, and **workflow gravity**, where critical requirements demand coordinated expertise.

Recognized globally by leaders including Chambers, Gartner, IDC, and Legaltech News, HaystackID delivers integrated solutions spanning expert advisory, cybersecurity, AI-driven discovery, and scalable review—supported by our unified CoreFlex™ service interface. With a continual focus on security, privacy, and integrity, HaystackID enables legal and compliance professionals to operate with confidence in an increasingly complex digital landscape.

Global Advisory

Strategy for Critical Requirements

HaystackID's Global Advisory Services provide strategic, technical, and regulatory guidance for organizations facing sensitive or complex legal data challenges. Our multidisciplinary team delivers expertise through **four integrated practices**:

Cyber Discovery
and Incident
Response

Privacy and
Compliance

Information
Governance

Enterprise
Managed
Solutions

By establishing a strong foundation for information governance and litigation readiness, HaystackID's advisory services naturally complement our company's deep cybersecurity expertise, ensuring clients are both proactive and prepared.

Cybersecurity

Defensible Response. Strategic Resilience.

HaystackID's Cybersecurity Services address the full lifecycle of cyber defense—responding to threats, restoring operations, and strengthening long-term resilience. Services include:

- **Incident Response:** Ransomware, business email compromise (BEC), forensic triage, and threat actor negotiations.
- **Breach Response:** DSAR/litigation support, data mining, and notification workflows.
- **Assessment and Compliance:** Vulnerability assessments, application security, and tabletop exercises.
- **Managed Security Services:** Endpoint detection (MDR), compliance enforcement, and cloud platform protection.



HaystackID Core® Platform

Command, Control, and Clarity for Discovery

The **HaystackID Core Platform**, anchored by CoreFlex™, is a cloud-native interface built for scalable, secure, and automated legal discovery. **CoreFlex allows legal teams to manage:**

- **Case** configuration, deduplication, and time zone settings.
- **Role-based** permissions with SSO/MFA.
- **Real-time** data ingestion, validation, and analytics.
- **Secure integrations** with Relativity, Nuix, and Rampiva.
- **24/7 support** with Zendesk-based ticketing.

With this operational foundation in place, organizations can seamlessly activate powerful AI-driven tools within **Core Intelligence AI™** to drive early insight and enhance review precision.

HaystackID Core Intelligence AI™

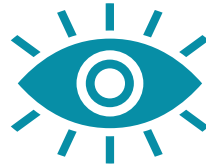
Transforming Legal Intelligence

Core Intelligence AI is a suite of AI-powered services built to increase discovery precision, reduce manual effort, and enable defensible outcomes. **Core offerings include:**



Core Intelligence AI Review™

Combines automation with expert legal review for speed and defensibility.



Core Intelligence Case Insight™

Automates categorization, relationship mapping, and prioritization of case materials.



DSAR Response Service

Streamlined fulfillment of data subject access requests using Case Insight.

Once insight is surfaced and risk is identified, legal teams can transition into high-performance review using ReviewRight®—HaystackID's proven global managed review solution.

ReviewRight®

AI-Enhanced Global Managed Review

HaystackID's **ReviewRight** platform delivers high-performance managed document review through a proprietary combination of artificial intelligence, advanced reviewer matching, and a global **network of 33,000+ qualified attorneys**. Purpose-built for scale, speed, and precision, ReviewRight empowers law firms and corporate legal departments to confidently navigate complex litigation, investigation, and regulatory review requirements—on time and on budget.

With over **5,000 review matters completed**, more than **200 million documents coded**, and **millions of review hours delivered**, ReviewRight offers unmatched capacity and reliability across review types and jurisdictions.

Key Capabilities Include:

- ReviewRight Match AI™
- ReviewRight Staff™
- ReviewRight Virtual®
- ReviewRight Translate®
- ReviewRight Protect®
- ReviewRight Automate®, Host®, Manage®, Secure Code Review, and Offshore Review
- HaystackID Mobile

Forensics Services

Targeted Collection. Actionable Insight.

HaystackID's **Forensics First** services provide remote and on-site support for early-stage discovery and investigations. These offerings combine forensic precision with flexible deployment, helping legal, business, and IT teams quickly locate and act on critical data.

MEDAL™ Suite – Mobile Device Forensics Anywhere

HaystackID's **Mobile Elite Discovery and Analysis Lab (MEDAL) Suite** delivers targeted mobile data collection with forensically sound results. **Key offerings include:**

- **MEDAL Vanguard™**: Rapid remote triage and preview of mobile data.
- **MEDAL Precision™**: Scoped collections to reduce overcollection.
- **MEDAL Relay™**: Seamless data ingestion into review platforms.
- **MEDAL Reach™**: Remote mobile collections from any location.
- **MEDAL Recon™**: Recovery and analysis of deleted artifacts and device metadata.
- **MEDAL Clear™**: Secure access to encrypted or restricted devices.

Forensics Services (cont.)

Targeted Collection. Actionable Insight.

READI™ Suite – Remote Endpoint Intelligence

The **Remote Endpoint Analysis and Data Intelligence (READI) Suite** supports secure, covert triage and collection across digital environments—**without requiring physical access:**

- **READI for Windows:** Remote capture of user and system activity data from Windows systems.
- **READI for OSX:** Remote triage of macOS user and system artifacts.
- **READI for Email:** Lightweight collection and analysis of email content.
- **READI Cloud™:** Targeted acquisition from Dropbox®, OneDrive®, Google Drive™, and Box®.
- **READI Network™:** Collection from enterprise file shares and network resources.

By combining mobile and remote data acquisition with expert advisory, AI-powered review, and defensible workflows, HaystackID delivers solutions that meet the demands of clients across highly regulated and data-intensive industries.

Industry Focus and Legal Matter Expertise

HaystackID delivers value across **highly regulated and data-intensive industries, including:**

- Energy
- Financial Services
- Government
- Healthcare
- Insurance
- Retail
- Technology

Legal and compliance support includes:

- Civil Litigation and Class Actions
- Data Breach Analysis and Remediation
- Employment Matters
- HSR Second Requests
- Internal Investigations
- IP and Patent Disputes
- Securities and Regulatory Inquiries

To serve clients operating in these complex and highly regulated environments, HaystackID upholds rigorous security, privacy, and compliance standards that ensure trust, transparency, and defensibility at every stage of engagement.

Security, Privacy, and Compliance

HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. This is achieved through a three-fold information security approach that includes physical security, network security, and security policy layers. These controls are applied across both internal and external environments and include a combination of active and passive protection measures.

This layered security strategy has been rigorously validated through **industry-recognized certifications, attestations, and compliance audits, which include:**

ISO 27001
Certified

SOC 3 Certified
(Five Trust
Services Criteria)

SOC 2 Type 2
Certified
(Five Trust
Services Criteria)

HITRUST r2
Certified

HIPAA and
HIPAA HITECH
Act Compliance

General Data
Protection Rule
(GDPR)
Adherence

EU-US, US-UK,
and Swiss-US
Privacy Shield
Certifications

International
Traffic in Arms
Regulations (ITAR)
Compliance

NIST 800-171/
DFARS
Compliance

PCI DSS
Compliance

Questions?

Learn how we can help you at HaystackID.com
or reach out to us at Info@HaystackID.com / 800.267.9695

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